



District School Board of Niagara invites applications for the following position:

**Field Technician
Casual Position**

The District School Board of Niagara is seeking to recruit a casual Field Technician.

The functions of this position include (but are not limited to):

- Installation/configuration of audio visual equipment such as LCD projectors, Interactive projectors and boards, classroom audio and audio speakers
- Pickup of surplus equipment in all DSBN locations for redistribution or recycling
- Assist Computer Technicians with the installation, setup, troubleshooting, repairing and maintaining a variety of hardware including: desktop computers, laptops, netbooks, tablets, IP phones, printers, patch panels, network switches, cameras, interactive whiteboards and projectors, and other peripherals
- Provide assistance to Chief and Computer technicians in a variety of roles as necessary through the course of a typical school year. These roles will continually evolve with the technology being deployed.
- Service call management including detailed documentation of problem resolution using Service Desk software (Topdesk), department sign out system and any other communication tools required
- Repair/maintenance work at various heights using ladders is required
- Travel to schools or bench work & support in the office is required

Applicants must have a minimum of (3) years related experience, specifically in relation to audio visual installation and configuration and show proof of a valid driver's license. Preference will be given to candidates familiar with DSBN Facility Services processes, including specifically asbestos report understanding.

Resumes outlining qualifications and experience as well as three professional references will be received until 4:00 p.m. on Monday, January 13, 2020.

**To apply, please email a cover letter and resume to: careers@dsbn.org
Please use "Field Technician" as your e-mail subject line.**

The District School Board of Niagara is committed to equity and inclusion in the recruitment and hiring of qualified staff who reflect the diversity of our region. We encourage submissions from candidates who represent the various dimensions of diversity. We will make interview and employment accommodations during the selection process, based on any of the human rights protected grounds. Please notify us in advance and we will work with you to meet your needs. Applicants are thanked for making known their interest in working for the District School Board of Niagara. We encourage applications from all qualified individuals; however, only those under consideration will be contacted.